Service Bulletin

Product Improvement Program (PIP)

Subject: 24 Port ECU Red Light Disconnect

Product Line: Recon Wireless Blockage and Flow Monitor

Affected Systems: ECU Serial Numbers XXX-GT2 - XXX-IC7S (Sold from June 2019 to February 2020)

Affected Part Number: 153510-000149 (24 port ECU)

Document Number: 600870-000035

Date: April 1, 2020

About

Problem Statement: In August through October 2019, Intelligent Ag received returned ECUs with a software bug that prevents the ECU from functioning. When this happens, the red LED light on the ECU is solid instead of blinking and the ECU is disconnected in the app.

Red LED

Resolution: Intelligent Ag has released an app update through the Apple store which includes a firmware update for the ECU that will address this bug.

Intelligent Ag has also begun screening all new ECUs manufactured and sold starting March 1st, 2020. Screening will continue until we have proven that the problem has been resolved.

Labor Allowance: 1 hour

Tools Needed:
- 9/16" socket and ratchet or wrench

Corrective Action

To fix or prevent this issue, complete the following steps:

1. Download the latest Recon Wireless Blockage and Flow Monitor iPad app (version 2.5.450 or later).

   *App version is found under **App & Device Versions** in the Settings ⚙ screen of the iPad app.*

2. Make sure you're connected to the IASBlockage network. Open the app, and the ECUs will update.

If the problem continues after updating the ECU firmware with the new application, contact your dealer to replace the faulty ECU with a new ECU.

DEALERS: Warranty return as applicable.